

## Our Response to the Challenges Presented by the COVID-19 Pandemic

To Our Valued Customers and Community,

The health and well-being of our customers, our teams, and our community continue to be our highest priority as we adapt to life and business during the COVID-19 pandemic. We have all been presented with numerous challenges, and we realize that it is a stressful time for all.

We want you to continue to feel comfortable and safe when dining with us, even though you currently can't dine "with" us. With that in mind, we want you to know what we are doing to keep everyone safe while offering the food and beverages that you have always enjoyed, along with the warm Irish hospitality that you have come to know and love:

- Continuous monitoring of recommendations by Maryland state government and Anne Arundel County Public Health, so we can make smart decisions which best support the health and safety of our guests, team, and community.
- Daily monitoring of the health of our team members prior to their arrival for work.
- Using PPE (personal protective equipment masks and gloves) in all areas of service, including back of house.
- Requiring customers to remain in their vehicles at all times when picking up orders.
- Continued and increased hand-washing, including regular changing of food safety gloves.
- Continuing to practice social distancing with all team members and guests.
- Encouraging online payments for all orders to minimize interaction and introducing new equipment to allow for no contact, no signing settlement of checks.
- Extra time and focus on cleaning and sanitizing all shared surfaces, especially tables, door handles, and payment portals.
- Continued reminders and training for our team on proper methods of cleaning and sanitation.
- Working to serve our communities by providing food to our medical professionals and first responders.

We are looking forward to the day when we can fully reopen and welcome you to dine in with us. Stay safe and in good health!